



Frequently Asked Questions

- Q:** How long will the research take before my passport is issued?
A: Your passport is issued once your SSN/Name verification is verified which is an overnight batch process. Typically, it is issued within 24-48 hours. All other research is started the day after your application is accepted. All research is done in within 2-3 weeks.
- Q:** How does The DATING PASSPORT protect my information?
A: All of your information is stored on a secure server somewhere in the U.S. Your sensitive information is encrypted in the database and there are at least 5 levels of security on the server including physical and software security measures. It is quite secure. Please read the privacy statement located under the 'Benefits/Privacy' tab on the website for more information.
- Q:** Can I refer a friend?
A: Yes, of course. Just provide them with your passport ID to use as their 'Promo Code' when they apply. You will receive a check for \$5 for every referral or you may choose to apply it to your annual renewal.
- Q:** How do I use my DATING PASSPORT when using an Online Dating Site?
A: When creating an online profile, simply enter your passport ID and refer to the website. We are working with several sites that will allow you to include a DATING PASSPORT icon as part of your profile. Anyone reviewing your profile could 'click' on the icon to view your passport.
- Q:** How do I use my DATING PASSPORT when I'm in a public place or meeting someone through a matchmaking service?
A: When meeting someone for the first time, or better yet, before you meet them, ask them for their DATING PASSPORT. If they don't have one, give them your passport ID and send them to the website to verify your identity. While they are there, have them get their own passport.
- Q:** How does The DATING PASSPORT differ from a background investigation?
A: The DATING PASSPORT certifies your identity. The research reveals those things associated with your identity. It's about 'who' you are, not what you are. A BI determines if you're a felon or have a criminal record.